Shipping Information

Free Shipping on your Flooring

On selected products we offer free residential shipping to 48 US States.

Very often there is a minimum purchase required to apply- check product description if a minimum order requirement applies to the product you are looking at.

All skid orders are shipped as residential, curbside delivery with a lift gate service. Smaller orders we ship via UPS or Fedex Ground.

Moving your order inside (garage, home, basement etc.) is not included - call us to quote & arrange inside delivery if you are interested.

Free shipping exclusions:

- Areas with restricted access
- Downtown New York City
- Islands
- Areas with no bridge access to the main land

Please call us at 1-800-520-0961 to quote theshipping cost for above locations.

When I can expect my order?

Most of our orders are shipped within 1 to 3 business days, with the estimated transit time ranging from 1 to 7 business days. Do not schedule installation before your order arrives.

Once your order is shipped we will email you notification with tracking information, so you can monitor progress of your order online.

We ship with the most reputable national carriers like Fedex Freight, USF Holland, R&L, Estes and others.

All shipments are packed with great care and are 100% insured.

Note: All delivery dates are estimates; we cannot guarantee that there will not be delays beyond our control. Do not schedule an installation before your order arrives Shipping of special order or out of stock items may be delayed and our Customer Care Team will contact you to make appropriate arrangements.

Questions? Call us at 1-800-520-0961