



Moldings, Underlayment and Small Box Returns

The following is the return shipping process for small order returns, including moldings, underlayment and small boxes. Return shipping fees are your responsibility with small orders.

For returns, please make sure that you package your returned items with your order information. You can ship your materials from a local FedEx, UPS, or USPS location.

Returns should be sent to the following address:

Bestlaminat
3900 Ben Hur Ave. Suite 10
Willoughby, OH 44094

Once we receive your return, we will issue you a full refund for your materials that are undamaged, and in good condition.

Packaging Instructions:

- If you're shipping back underlayment alone, please package it back up in its original box and make sure it is taped securely. We only accept back unused, full rolls.
- Molding returns must be shipped back in the same receiving tube that the moldings arrived in. Be sure to secure the ends of the tube with the plastic caps and tape the ends securely.
- Damaged items due to shipping will not be refunded. It is your responsibility to pay for insurance if you would like to insure your package.

If you have any questions about your return, please call us at 800-520-0961.